



Seniors' Outreach Worker  
Competition Number: 0001-OR

Calgary Seniors' Resource Society (CSRS) connects seniors to resources that help them live independently in the community. CSRS provides a variety of services to seniors living in the community such as Escorted Transportation, Friendly Visiting, Telephone Reassurance, free education to community members on how to recognize a senior at risk and who they can call as well as Outreach Services.

**Position Summary:**

Reporting to the Community Outreach Manager, the Seniors' Outreach Worker provides outreach services to older adults living in the Calgary community. As a member of the North East Outreach Team, you will work with people in the North East and selected South East communities providing assessment, planning and implementation of interventions, making referrals and evaluating outcomes.

**Responsibilities and Duties:**

- Complete needs assessment
- Create and implement intervention with assistance of client
- Provide referrals to other community resources
- Evaluation of client outcomes
- Consult with and provide consultation to professionals in the community
- Establish and maintain working relationships with community agencies
- Work collaboratively with FCSS Network Outreach Workers
- Contribute and participate in community development activities
- Act as a public representative on behalf of CSRS when required

**Skills:**

- Strong assessment, planning and evaluation skills
- Strong critical thinking and decision making skills
- Outstanding communication and interpersonal skills
- Knowledge of community services and resources available to older adults
- Demonstrated case management skills in coordination with other service providers
- Ability to meet with older adults in a variety of community locations
- Demonstrated ability to work effectively in a collaborative environment

- Ability to maintain accurate client records and statistics
- Computer proficiency in Microsoft Office, Outlook, Access Database
- Proficiency in a second language

**Experience:**

- Minimum of two years working with older adults and their families
- Experience with diverse client populations
- Knowledge of older adult needs

**Education:**

- Bachelor's Degree in Social Work or related human services field
- Qualified to obtain required designation with professional association

**Working Condition:**

- CSRS offers a challenging, fast paced, professional and supportive work environment
- Every third Friday is an Earned Day Off (EDO)
- Opportunity to participate in career related training, workshops and conferences
- Excellent benefit package, including pension with employer contributions
- Vehicle and valid drivers' license is required

**Closing date: until suitable candidate found**

*All applications must be legally be able to work in Canada*

*We appreciate the interest of all candidates but only those selected for interviews will be contacted.*

**Submit Resumes to:**

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